

If You Need Urgent Medical Services

A BETTER ALTERNATIVE TO GOING TO THE EMERGENCY ROOM

When you need medical assistance or have medical questions and can't reach your doctor, Independent Health provides you with options that make it easy to get the care and service you need – when you need it.

- **Call the 24-Hour Medical Help Line* at 1-888-878-9174 and speak to a nurse about your health concern.**
- Get access to urgent medical services – an alternative to emergency rooms if you are not experiencing a life-threatening condition.
- For the most up-to-date list of Urgent Care Centers, please visit independenthealth.com. The facilities listed below are participating with Independent Health as of June 22, 2016.

ADVANTAGES

- Your doctor is automatically notified to determine appropriate follow-up care.
- Shorter wait times than emergency rooms for non-emergency care.

URGENT MEDICAL SERVICE PROVIDERS

AMHERST

MASH Urgent Care

3980 Sheridan Dr.
Amherst, 14226
(716) 701-6331
Mon.–Sun., 9 a.m.–9 p.m.
(check-in 8:30 a.m.)
Holiday hours, 9 a.m.–5 p.m.

3190 Niagara Falls Blvd.
Amherst, 14228
(716) 701-6331
Mon.–Sun., 9 a.m.–9 p.m.
(check-in 8:30 a.m.)
Holiday hours, 9 a.m.–5 p.m.

WNY Immediate Care

2099 Niagara Falls Blvd.
Amherst, 14228
(716) 564-2273
Mon.–Fri, 9 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

BATAVIA

Genesee Urgent Care

35 Batavia City Ctr.
Batavia, 14020
(585) 250-4201
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 10 a.m.–6 p.m.

United Memorial Batavia Urgent Care

16 Bank St.
Batavia, 14020
(585) 815-6715
Mon.–Fri., 11 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–7 p.m.

BLASDELL

AccelCare

4154 McKinley Pkwy.
Blasdell, 14219
(716) 202-1462
Mon.–Sun., 10 a.m.–8 p.m.

BUFFALO

Urgent Care by Lifetime Health

Mosher Health Center
899 Main St.
Buffalo, 14203
(716) 656-4040 walk-in, no appt. needed
Mon.–Fri., 10 a.m.–9 p.m.
Sat. and Sun., 10 a.m.–6 p.m.
Holiday hours vary; please call.

WNY Immediate Care

2497 Delaware Ave.
Buffalo, 14216
(716) 874-2273
Mon.–Fri., 9 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

CICERO

Five Star Urgent Care – Cicero

8003 Route 11
Cicero, 13039
(315) 350-3305
8 a.m. – 8 p.m., 7 days a week

CUBA

Cuba Memorial Hospital

140 W. Main St.
Cuba, 14727
(585) 968-2000
Open 24 hours, Mon.–Sun.
Includes holidays.

EAST AMHERST

MASH Urgent Care

5965 Transit Rd.
E. Amherst, 14051
(716) 701-6331
Mon.–Sun., 9 a.m.–9 p.m.
(check-in 8:30 a.m.)
Holiday hours, 9 a.m.–5 p.m.

ELMIRA

Five Star Urgent Care – Big Flats

830 County Rd. 64
Elmira, 14903
(607) 846-2030
Mon.–Fri., 9 a.m.–9 p.m.
Sat.–Sun., 9 a.m.–6 p.m.

FAIRMOUNT

Five Star Urgent Care – Fairmount

3504 W. Genesee St.
Fairmount, 13219
(315) 350-3305
8 a.m. – 8 p.m., 7 days a week

FAYETTEVILLE

Five Star Urgent Care – Fayetteville

6870 East Genesee St.
Fayetteville, 13066
(315) 350-3305
8 a.m. – 8 p.m., 7 days a week

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URGENT MEDICAL SERVICE PROVIDERS

GOWANDA

Gowanda Urgent Care & Medical Center

34 Commercial St.
Gowanda, 14070
(716) 532-8100
Mon.–Sun., 8 a.m.–8 p.m.

ITHACA

Five Star Urgent Care – Ithaca

740 South Meadow St.
Ithaca, 14850
(607) 319-4563
Mon.–Fri., 8 a.m.–8 p.m.
Sat. and Sun., 8 a.m.–5 p.m.

JAMESTOWN

Five Star Urgent Care

Riverwalk Center
15 S. Main St.
Jamestown, 14701
(716) 489-3144
Mon.–Fri., 9 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–4 p.m.

LANCASTER

MASH Urgent Care

4827 Transit Rd.
Lancaster, 14043
(716) 701-6331
Mon.–Sun., 9 a.m.–9 p.m.
(check-in 8:30 a.m.)
Holiday hours, 9 a.m.–5 p.m.

WNY Immediate Care

5014 Transit Rd.
Lancaster, 14043
(716) 684-2273
Mon.–Fri., 9 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

LEROY

United Memorial LeRoy Urgent Care

8745 Lake Street Rd. (Rte. 19)
LeRoy, 14760
(585) 768-4220
Mon.–Fri., 11 a.m.–7 p.m.
Sat., Sun. and holidays, 9 a.m.–5 p.m.

LOCKPORT

ENH Express Care

5875 S. Transit Rd.
Lockport, 14094
(716) 514-1166
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 10 a.m.–6 p.m.
Holiday hours vary; please call.

NIAGARA FALLS

Niagara Falls Urgent Care

3117 Military Rd.
Niagara Falls, 14304
(716) 297-2052
Mon.–Sat., 10 a.m.–10 p.m.
Sun., 11 a.m.–5 p.m.

OLEAN

MASH Urgent Care

921 Wayne St.
Olean, 14760
(716) 701-6331
Mon.–Sun., 9 a.m.–9 p.m.
(check-in 8:30 a.m.)
Holiday hours, 9 a.m.–5 p.m.

ORCHARD PARK

MASH Urgent Care

3245 Southwestern Blvd.
(at Five Corners)
Orchard Park, 14127
(716) 701-6331
Mon.–Sun., 9 a.m.–9 p.m.
(check-in 8:30 a.m.)
Holiday hours, 9 a.m.–5 p.m.

WNY Immediate Care

3050 Orchard Park Rd.
Orchard Park, 14224
(716) 675-3700
Mon.–Fri., 9 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

ROCHESTER

Rochester Immediate Care

Greece
2745 West Ridge Rd.
Greece, 14626
(585) 225-5252
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Henrietta

42685 East Henrietta Rd.
Henrietta, 14467
(585) 444-0058
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Webster

1065 Ridge Rd.
Webster, 14580
(585) 872-2273
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Urgent Care by Lifetime

Folsom Health Center

1850 Brighton–Henrietta Town Line Rd.
Rochester, 14623
(585) 424-6210
Mon.–Fri., noon–8 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Greece Health Center

470 Long Pond Rd.
Rochester, 14612
(585) 227-7600
Mon.–Fri., 10 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Wilson Health Center

800 Carter St.
Rochester, 14621
(585) 338-1400
Mon.–Fri., 10 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–10 p.m.

SPENCERPORT

Strong Urgent Care

42 Nichols St.
Spencerport, 14559
(585) 349-7094
Mon.–Fri., 10 a.m.–9 p.m.
Sat. and Sun., 8:30 a.m.–7 p.m.
Holiday hours, 8 a.m.–3:30 p.m.

TONAWANDA

MASH Urgent Care

1751 Sheridan Dr.
Tonawanda, 14223
(716) 701-6331
Mon.–Sun., 9 a.m.–9 p.m.
(check-in 8:30 a.m.)
Holiday hours, 9 a.m.–5 p.m.

WARSAW

Wyoming Urgent Care

76 North Main St.
Warsaw, 14569
(585) 786-0101
Mon.–Fri., 3–9 p.m.
Sat., 10 a.m.–8 p.m.
Sun., 10 a.m.–6 p.m.

WILLIAMSVILLE

WNY Immediate Care

7616 Transit Rd.
Williamsville, 14221
(716) 204-2273
Mon.–Fri., 9 a.m.–10 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

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SPECIALIZED IMMEDIATE CARE

Excelsior Express Orthopaedics

(Immediate Care for orthopaedic injuries, such as fractures, sprains and strains.)

3925 Sheridan Dr.
Amherst, 14226
(716) 250-9999
Mon.–Fri., 8 a.m.–9 p.m.
Sat., 2–7 p.m.
Closed on Sundays.

Kidz Xpress

(Pediatric After-Hours Care)

Meadowbrook Square Plaza
3571 Niagara Falls Blvd., Unit 14
N. Tonawanda, 14120
(716) 693-6365
Mon.–Fri., 6–11 p.m.
Sat., noon–8 p.m.
Sun., 11 a.m.–5 p.m.

Pediatric & Adolescent Urgent Care of WNY

(Pediatric After-Hours Care)

1800 Maple Rd., Suite 100
Williamsville, 14221
(716) 636-KIDS (5437)
Mon.–Fri., 4 p.m.–midnight
Sat., noon–midnight
Sun., 10 a.m.–midnight

3055 Southwestern Blvd.
Orchard Park, 14127
(716) 636-KIDS (5437)
Mon.–Fri., 4 p.m.–midnight
Sat., noon–midnight
Sun., 10 a.m.–midnight

UBMD Pediatrics

(Pediatric After-Hours Care)

3245 Southwestern Blvd.
Orchard Park, 14127
(716) 362-8777
Fri., 3–9 p.m.
Sat. and Sun., 1–9 p.m.

UB Orthopaedics + Sports Medicine UBOrthoCare

(Immediate Care for orthopaedic injuries, such as fractures, sprains and strains.)

4949 Harlem Rd.
Amherst, 14226
(716) 204-3200
Mon.–Fri., 5–9 p.m.
Sat., 9 a.m.–7 p.m.
Closed on Sundays.

6934 Williams Rd., Ste. 600
Wheatfield, 14304
(716) 204-3200
Mon.–Fri., 5 p.m.–9 p.m.
Closed on weekends.



If you have questions regarding the listed Urgent Care Centers, copays, deductibles or coinsurance, please call a Customer Service Representative at (716) 631-2661 or 1-800-257-2753, Monday–Friday, 8 a.m.–8 p.m.

independenthealth.com

